



LEONA WAN, ICF-PCC, ABNLP MC, CPA Australia
Professional Coach & Learning Facilitator

Based in: Hong Kong
Languages: English, Cantonese, Mandarin
Core expertise: Coach Approach & Facilitative Leadership,
Transformative Coaching,
Emotional Intelligence

EXPERIENCE

Leona is a passionate coach and learning facilitator. Her mission is to promote and sustain her clients' successes. Leona specializes in inspiring her clients to deliver their personal best. In her most recent appointments, she supported her clients to excel in their leadership competencies and to engage their teams to deliver higher performance.

Leona draws from a corporate experience of 20+ years including senior leadership roles in financial services and frontline operations. She managed people strategy and promoted high performance culture. Leona also led and delivered various transformation projects to fulfill organizational purpose.

Leona followed her passion and left her corporate appointment in 2007 to become a full-time executive coach and learning facilitator. Since 2015, Leona has become a trainer and mentor for professional coaches. She also has been delivering regional leadership development programs for MNCs in Australia, Greater China, India, Singapore, Malaysia, Thailand, Korea, Sri Lanka and Hong Kong.

Leona's expertise and key interests focus on Energizing for High Performance; Coach Approach & Facilitative Leadership; Emotional Intelligence and Transformative Coaching for Sustainable Results. Her industry experience includes Banking, Insurance, Retail, Pharmaceutical, Technology, Logistics, Public Utilities, Events Management and Property Management.

SOME OF HER RECENT CLIENTS

HSBC, GAM, Barclays Investment Bank, Zurich Insurance, Swiss Re, Microsoft, JLT, JLL, Audemars Piguet, Carlsberg Group, Heraeus Group, ACE/Chubb, Sino Group, CLP Power, Informa Markets, Bosch, Bloomberg, CSL/HKT, GSK, Johnson & Johnson, GSK, AbbVie

QUALIFICATIONS

Leona is a Professional Certified Coach (International Coaching Federation), Master Coach and Certified Trainer (American Board of NLP), Master Coach and Trainer of DISC Flow® (DISC Asia Pacific), Certified Box Facilitator (InnoGreat), Certified Points of You Coaching Card Expert (POY), Certified Hogan Practitioner (Hogan Assessments), Certified Coaching Clinic® Facilitator (Corporate Coach U), Certified DiSC Trainer (Everything DiSC), Certified GENOS EI Leadership Coach (GENOS), Bachelor of Business (University of Technology, Sydney) and Certified Practising Accountant (CPA Australia); she is also the Director of Training in Hong Kong for (CMA) Coach Masters Academy, a founding member of IAF (International Association of Facilitators) Hong Kong Chapter, and member of HKIHRM (Hong Kong Institute of HR Management), APAC (Asia Pacific Alliance of Coaches), and the HKICC (Hong Kong International Coaching Community).

SERVING PHILOSOPHY

Being a professional, her clients have ranged from emerging leaders to C-level executives. She partners with her clients through leadership challenges, professional transitioning, and personal breakthroughs. Leona believes that people have all the resources they need to be successful and learning facilitation is a matter of drawing out untapped resources in her clients. Her facilitation methodology aligns with the ToP™ method of the Institute of Cultural Affairs. She coaches with the International Coaching Federation Core Competencies, and she uses inside out coaching approach and the “Awareness, Clarity & Choice” model to facilitate sustainable positive change for her coaching clients.

COACHING & FACILITATION STYLE

Leona engages her clients with a warm and open style. While she impresses her audience with her high energy during group facilitation, she flexes her style to meet client’s needs during coaching sessions.

OTHER

Leona is an animal lover; she has 2 adorable cats adopted from different cat rescue organizations and she has been an active support of WWF (World Wild Fund). Her interests also include promoting harmony and world peace. Leona was a voluntary facilitator of the “Alternatives to Violence Project” Foundation, where she conducts workshops to promote interpersonal conflict resolution skills through a series of step-by-step processes. In 2017, she started a “Positive 100 Days” initiative with her colleagues to create ripple effects for world peace. In 2019 and 2020, she has been leading her graduates from CMA to offer coaching to the fellows of Teach for Hong Kong (TFHK) that offers career opportunities to fresh graduates. Her other recent initiative is to promote “Positive Relationship at Workplace” based on the 5 pillars of Positive Psychology.